

Fire Up Your Team!

Most organizations have at least one person who is a natural leader. When it is announced that he or she will be leading a new group, people line up to join the team. Workers often want this person to be their mentor or think of this person as a role model.

So how do natural leaders do it? What is their secret to getting people to go the extra mile for them? Some would have us believe that there are people who are born to be leaders. But no doctor in any delivery room ever held up a newborn and said, "Congratulations! You've got yourself a bouncing baby natural born leader." The skills of leadership are learned through experience, and the decision to accept the role is personal.

Good leaders not only "walk the walk," they "talk the talk." When they speak about the future, they are positive and upbeat. They always maintain a can-do attitude. Sure, there are some people who seem to be born leaders. But the best leaders are the people who work at it day in and day out.

Good leaders believe that every team member matters, and they work hard to foster an environment where everyone feels important and valued. It's no wonder they attract all the support they need to help them achieve their goals.

Now That's An Idea!

Although it can be difficult at times, there are a lot of things you can do to motivate your team.

What Can You Do?

- Make sure the team member can do the task
- Show the team member that the task is meaningful
- Create a 'team player' of the week or a 'wall of fame'
- Stay positive and upbeat— it's contagious
- Show your appreciation with appropriate recognition
- Acknowledge 'going the extra mile' performance in front of the team member's peers and management

Go Online Today!

Log on to www.FOH4YOU.com to access *Staff Retention* and other helpful resources in the *Spotlight* section. Or, call 1-800-222-0364 or 1-888-262-7848 TTY users.

